



MITEX SPORT = SFE S580

**PRETORIA NORTH RESIDENTS ASSOCIATION
RADIO HANDLEIDING**

**PRETORIA NORTH RESIDENTS ASSOCIATION
RADIO MANUAL**

Hiermee wil PNRA U welkom heet by die Assosiasie en U bedank dat U ook wil help om u self en die gemeenskap veilig te hou.

Gratis radio opleiding is verpligtend en moet deur alle lede en nuwe lede wat deel wil wees van die Radionetwerk bygewoon word.

Na afloop van die opleiding kan U 'n radio aanskaf. PNRA gebruik tans die SFE 580 radio. Indien 'n ander tipe radio as 'n SFE 580 gebruik gaan word, kontak eers die radio ko-ordineerder aangesien nie enige radio toegelaat sal word nie. Slegs radio's wat PTT (identiteit nommer) uitstuur sal toegelaat word.

Die radio word aangeskaf deur 'n eenmalige bedrag te betaal en die koste wissel as gevolg van die wisselkoers. Dan betaal U ook die jaarlikse radio fooi wat ook jaarliks verander

PNRA welcome you and thank you for being part to protect yourself as well as the community and to keep everyone safe.

Radio training is for free and is compulsory for every member as well as new members and must be done if you want to join the radio network.

After the completion of the training you may use the radio. PNRA is using the SFE 580 radio. If you want to use another radio please contact the radio – coordinator to find out if we allow that specific radio on the network. Only radios that transmit the PTTID will be allowed.

The radio can be purchased by paying a once off amount, the amount fluctuate because of the exchange rate. You will also pay the yearly radio subscription fee.

Doel

Die doel van die handleiding is om n standard radio prosedure daar te stel en te verseker dat radio operateurs akkurraat en vining reageer met die uitsaai van radio boodskappe.

Mission

The mission of the manual is to set a standard procedure for everyone to ensure that the radio user is accurate and quick with transmitting messages.

Agtergrond

Is om die prosedure te standardiseer en om alle radio operateurs by te staan en diegene wat die stelsel gebruik te lei.

Background

To standardise the procedure and to assist all radio operators using the system.

INHOUD / CONTENTS

1. RADIO / RADIO
2. "RADIO CODE OF CONDUCT"
3. ALGEMENE REELS / GENERAL RULES
4. FONETIESE ALFABET / PHONETIC ALPHABET
5. GEDRUIK VAN SYFERS / USE OF NUMBERS
6. AANSPREK VORMS / SPEECH TERMS
7. TERME / TERMS
8. BESKRYWINGS / DESCRIPTION
9. SPRAAK PROSEDURES / SPEECH PROSEDURES
10. RADIO TOETS / RADIO TEST
11. RADIO INROEPE / RADIO CALL IN
12. AFKONDIGINGS EN BOODSKAPPE / PROCLAIM AND MESSAGES
13. WIE MAG DIE RADIO GEBRUIK / WHO MAY USE THE RADIO
14. VEILIGHEID / SAFETY
15. GRENSE VAN PRETORIA - NOORD / BORDERS OF PRETORIA NORTH
16. BELANGRIKE TELEFOON NOMMERS / IMPORTANT NUMBERS

1. RADIO / RADIO

Uiteensetting van 'n standaard radio / Explanation of a standard radio



2. "RADIO CODE OF CONDUCT"

This code of conduct is binding on ALL "Radio Users".

"Radio Users" are collectively defined as: all the members of Pretoria North Residents Association (PNRA) or members of sub-structures of PNRA, which own and operate a radio on PNRA's Radio Network; persons using any radio equipment belonging to PNRA; persons and/or organisations who are given special permission by the Executive of PNRA, and for which agreement was reached between such persons and/or organisations, relating to the use of PNRA's Radio Network.

"Radio Network" is collectively defined as: radio channels of PNRA; radio frequencies of PNRA; radio tones of PNRA.

1. Radio Users will only be permitted to use PNRA's Radio Network if, their radio(s) (make and serial number) are registered with PNRA, that they have signed the latest "Radio Code Of Conduct", that radio access fees are paid in full (where applicable) and that they have received the necessary training (where applicable);

2. Radio Users shall not directly or indirectly let the radio frequency or radio tones be known to unauthorised parties and/or entities for whatever reason, and in the event that any party or entity requests the aforementioned from any of the Radio Users, that such requests must be reported to the Executive of PNRA within 24 Hours;
3. Radio Users will only use PNRA's Radio Network for its intended purposes;
4. Private chatter will not be permitted on PNRA's Radio Network;
5. The use of racist language, foul language, offensive language, sexual innuendo, or when under the influence of any drug / alcohol related substance and arguments on PNRA's Radio Network is strictly forbidden;
6. Any act contemplated to irritate or aggravate Radio Users on PNRA's Radio Network, such as misuse, abuse, intentionally keying them out, mocking them anonymously, transmitting noise / music or irritable sounds will be regarded as serious misconduct and conduct unbecoming, whereby such a Radio User will not be regarded as a fit and proper person to operate a radio on PNRA's Radio Network and that PNRA's Radio Network configuration shall be removed from any radio(s) owned by such Radio User;
7. Use of radio equipment on PNRA's Radio Network will at all times be in accordance with the rules of radio usage as published by ICASA and the Telecommunications Act as amended from time to time;
8. It is the duty of each Radio User to ensure the total safety and security of their radio which is configured to operate on PNRA's Radio Network and to prevent any unauthorised use of such radio;
9. Radios should be kept out of reach of children, as the unauthorised use of radios by children may compromise the safety of other Radio Users in cases of emergency. Minors of Radio Users may only use their radio under direct supervision of the Radio User whose radio it is or in cases of emergency;
10. No information about the whereabouts of fellow Radio Users, information relating to their properties, information relating to them being away from their properties may be transmitted over PNRA's Radio Network;
11. No phone number(s) of fellow Radio Users may be transmitted over PNRA's Radio Network unless such Radio User has giving consent to such or has previously shared their phone number(s) on PNRA's Radio Network themselves, on their own accord;
12. Radios used on PNRA's Radio Network must be capable of transmitting a Radio ID Code (PTTID), unless such radio is not capable of transmitting a Radio ID Code and such radio have been registered with PNRA prior to 1 January 2016;
13. Radios which are not capable of transmitting a Radio ID Code (PTTID) will only be allowed on PNRA's Radio Network if they have been registered with PNRA prior to 1 January 2016 and with the condition that should such radio ceases to function, that the radio will be replaced with a radio capable of transmitting a Radio ID Code;

14. For the adherence to the “Radio Code Of Conduct” and/or for monitoring the quality of PNRA’s Radio Network, radio transmissions on PNRA’s Radio Network may be recorded and may be used for further actions;

15. Any radio that has been programmed to operate on PNRA’s Radio Network may not be sold or transferred to any other person or organisation, without PNRA’s Radio Network configuration being removed from the radio;

16. No Radio User may directly or indirectly engage with other Radio Users without the permission of the relevant co-ordinator in Control, however leniency is afforded to SAPS members to directly engage with any Radio User when assistance are needed, permitting that such SAPS member act courteously towards other Radio Users and that such SAPS member would, where possible, liaise with the co-ordinator in Control;

17. Direct engagement by Radio Users with SAPS or Medics on PNRA’s Radio Network will only be allowed, if the situation justifies such (in case of serious emergencies or during SAPS Special Operations);

18. All Radio Users (where applicable) acknowledge and undertake that should they cancel their membership with PNRA or move away from the area in which PNRA operates or refuse to pay any radio access fees due, that PNRA’s Radio Network configuration shall be removed (upon cancellation of membership or prior to the Radio User moving or refusal to pay) from any radio(s) owned by such Radio User;

19. All Radio Users acknowledge and agree that by breaching the “Radio Code Of Conduct”, that they may liable for a claim for damages, in the event that PNRA’s radio frequency or radio tones needs to be changed on radio equipment of any Radio User, to safeguard said radio frequency or radio tones or if a new radio frequency needs to be obtained or any other actions relating to removal of PNRA’s Radio Network configuration from the radio(s) of such Radio User;

20. Should the “Radio Code of Conduct” be translated into any other language, and doubt arise as to the interpretation of clauses in such translated version, this English version shall prevail.

I, _____, with ID Number,
_____, hereby acknowledge understanding of the
contents of this “Radio Code of Conduct” and agreement thereto.

Signed at _____ (place) on this _____
(day, month, and year).

Alle radio gebruikers moet die “radio conduct” teken en hul self vergewis van die reels.

3. ALGEMENE REELS

1. **Belangrikste reël is dat alle gesprekke deur beheer MOET werk.**
Most important rule is that all transmission MUST go through control.
2. Boodskappe moet kort en duidelik wees. / Message must be short and clear.
3. Geen kuier en gesels op die radio nie. / No chit chat
4. Verdeel lang boodskappe in korter sinne. / Speak in short sentences
5. Stemtoon moet effens hoër wees. (Veral die manlike gebruikers.) / User a higher pitch voice
6. Praat stadiger as gewoonlik. / Speak a bit slower than normal
7. Moenie skree of hard praat nie, normale stem volume. / No shouting, just normal
8. Hou die mikrofoon aan die kant van die mond. Moenie in die mikrofoon praat nie dit veroorsaak dat daar 'n geblaas voorkom in die mikrofoon en die woorde kan nie duidelik gehoor word nie. / Keep the mic to the side of the mouth not directly into the mic.
9. Monitor die radio om vas te stel of die kanaal besig is. Indien gesprek van toepassing is op jou, kan jy vra dat die persoon breek, andersins kan jy wag tot die gesprek afgehandel is en dan kan jy inroep. / Monitor radio channel availability. In case of emergency call "Break"
10. Maak seker dat die volume knoppie so gestel word dat jy dit duidelik kan hoor. / Ensure your own radio's volume is high enough to follow conversations
11. Druk die knoppie op die radio vir 4 sekondes voordat jy begin praat, anders word die eerste gedeelte van jou boodskap afgesny, en los die knoppie 'n paar sekondes na dat jy gepraat het. / Push the send button for about 4 seconds before you speak in order not to cut parts of the conversation.
12. Maak seker dat die persoon klaar gepraat het voordat jy reageer. / Ensure other person has finished speaking before you start from your side
13. Indien jy 'n stasie roep maak seker daar word gereageer voordat jy die boodskap stuur.
14. Ontvanger moet boodskap herhaal om seker te maak dat die inligting korrek is.
15. Wanneer daar op 'n toneel gearriveer word, word boodskap op kanaal deurgegee na beheer.
16. Wanneer klaar gepraat het los die knoppie. Plaas radio so dat die knoppie nie per ongeluk ingedruk word nie anders veroorsaak dit dat die kanaal besig bly en geen boodskap kan deur gaan nie.
17. Indien knoppie per ongeluk ingedruk word en kanaal is besig moet U asseblief nie inkom en se kyk na die radio nie. Die beheer aan diens kan Vasstel wie die lid is en hom kontak, sodra U die knoppie sou druk kan nie een van die beheer vasstel wie dit is nie.

18. Ingeval van 'n nood situasie kan jy "Blind" uitsaai. Gee net kans en luister of iemand reageer, indien iemand jou nie antwoord nie of dat daar nie tyd is om standaard prosedure te volg nie.

19. Die volgende word verbied op die radio:

- Vuiltaal
- Gesty en baklei
- Musiek
- Gekskeerdery.

4. FONETIESE ALFABET / PHONETIC ALPHABET

Wanneer dit nodig is om letters te identifiseer maak ons gebruik van die fonetiese alfabet

When it is necessary to identify letters, we use the phonetic alphabet.

LETTER	FONETIES	UITSPRAAK
A	ALFA	AL-FA
B	BRAVO	BRA-VO
C	CHARLIE	CHAR-LIE
D	DELTA	DEL-TA
E	ECHO	EK-OU
F	FOXTROT	FOKS-TROT
G	GOLF	GHOLF
H	HOTEL	HOU-TEL
I	INDIA	IEN-DIE-A
J	JULIET	JOE-LIE-ET
K	KILO	KIE-LO
L	LIMA	LIE-MA
M	MIKE	MAAIK
N	NOVEMBER	NOU-VEM-BER
O	OSCAR	OS-KAR
P	PAPA	PAH-PAH
Q	QUEBEC	KIE-BEK
R	ROMEO	ROU-MIE-OU
S	SIERRA	SIE-E-RA
T	TANGO	TANG-GO
U	UNIFORM	JOE-NIE-FORM
V	VICTOR	VIEK-TER
W	WHISKEY	WIS-KIE
Y	YANKEE	JEN-KIE
Z	ZULU	ZOE-LOE

5. **GEBRUIK VAN SYFERS / USE OF NUMBERS**

SYFERS / NUMBER	UITSPRAAK	PRONOUNCE
0	ZERO	ZERO
1	EEN	ONE
2	TWEE	TWO
3	DRIE	THREE
4	VIER	FOUR
5	VYF	FIVE
6	SES	SIX
7	SEWE	SEVEN
8	AGT	EIGHT
9	NEGE	NINE
10	EEN ZERO	ONE ZERO

Dubbel syfers word apart deurgegee bv, 23 = Twee, Drie. 100 = Een, Zero, Zero.

Double numbers will be given through as 23 = Two, three. 100 = one, zero, zero

6. **AANSPREK VORMS / ADRESS TERMS**

In Afrikaans praat almal asb van:

- * swart - man/ vrou
- * wit
- * indieër
- * kleurling
- * pakistani

Ens.

In Engels we use the following terms

- * black male/ female
- * white
- * coloured
- * indian
- * Chinese.

7. **TERME / TERMS**

- BOLO – Be On Look Out
- MVA – Motor Vehicle Accident
- MBA – Motorbike Accident
- PVA – Pedestrian Vehicle Accident
- LMV – Light Motor Vehicle (car/taxi)
- HMV – Heavy Motor Vehicle (truck/bus)
- LMVA – Light Motor Vehicle Accident
- HMVA – Heavy Motor Vehicle Accident

Standby – Reporting, get back to you now

Mobile / En route – On the way

EMS – Emergency Services

ETA – Estimated time of arrival

LDV – Light Duty Vehicle (Car/Bakkie)

DUI – Driving Under the Influence

8. BESKRYWINGS / DESCRIPTION

Indien daar enige verdagte persoon is wat julle wil deur gee, probeer soveel as moontlike inligting te gee.

When there is a suspicious person and wants to report it, try to remember as much information as possible.

11. SUSPECT DESCRIPTION / VERDAGTE BESKRYWING

**KOP BEDEKKING
HOED/GOLF PET/
"BEANIE" / "BALACLAVA"**

**ENIGE MERKE IN
GESIG**

**HANDELSMERKE
OP KLERE**

TATOEER MERKE

JUWELE

WAPENS

**SKOENE /
TEKKIES/ STEWELS**

**LENGTE / BOU / (RAS)
KLEUR**

**Head gear
(Hat/Golf cap/
Beanie/Balaclava)**

**Facial scars or
marks**

**Trade marks
on clothes**

Tattoo's

Jewelry

Weapons?

**Shoes / Tekkies /
Boots**

**Hair colour
(long / Short)**

**Clear face / Bearded /
Moustache**

**Long or Short
sleeves
T-shirt/Shirt/
Jacket**

Gloves?

**Shorts / Trousers /
Denim /
Tracksuit pants**

**Remember to ask:
Height / Build / Complexion**

COMMUNITY POLICE FORUM
Partners in Policing

Pay attention to what you see...

Persone

Naam (as jy het): _____

Geslag: _____

Ouderdom: _____

Lengte/ Bou/ Gewig: _____

Haar kleur/ lengte: _____

Kenmerke: Tattoo's, merke ens.: _____

Kleure beskrywing: _____


Ras:

Indien julle enige verdagte voertuie wil deurgee, gee asseblief soveel as moontlike inligting deur.

When there is a suspicious vehicle and wants to report it, try to remember as much information as possible.

12. VEHICLE IDENTIFICATION QUESTIONS TO ASK

/ VOERTUIG IDENTIFIKASIE



COMMUNITY POLICE FORUM
Partners in Policing

KLEUR **Colour**

Shape, Make and Model **MAAK / MODEL / JAAR MODEL**

Any Unique Markings **Any Visible Damage** **Registration Number**

ENIGE KENMERKE – PLAKKER / STREPE ENS **ENIGE SIGBARE SKADE** **REGISTRASIE NOMMER**

For stolen vehicles – please ask:
Is vehicle equipped with a tracking system?
How much fuel is in the vehicle?
Does vehicle have an anti-hijacking cut out switch and how soon will this happen?
!!!DIRECTION!!!

Voertuig

REG: _____

Kleur: _____

Jaar: _____

Maak/Model: _____

Tipe: 2 Deur or 4 Deur, hatch back / Sedan: _____

Kenmerke: Roes, stampe, Stickers: _____

Het hy trekker in? _____

Algemene rigtings moet deur gegee word waarin die verdagte persoon of motor beweeg:

Noord - Oos - Suid - Wes

Die belangrikste is om altyd die naaste kruising te gee.

Always give the direction in which the suspect person or vehicle is moving to.

North – East – South – West

It is important to give the nearest corner.

9. **SPRAAK PROSEDURES / SPEECH PROCEDURES**

Word or Phrase	Woorde	Meaning / betekenis
Control	Beheer	All activities must go through control Alle aktiwiteite moet deur beheer gaan
Send	Stuur	I am ready to copy your message. Ek is gereed om jou boodskap te kry.
Affirmative	Positief/ Bevestigend	Normally used when a question is asked and the reply is YES Wanneer 'n vraag gevra word en antwoorde is JA
Negative	Negatief	Normally used when a question is asked and the reply is No Wanneer 'n vraag gevra word en antwoorde is NEE
Break, Break,	Breek, Breek	Interruption to a transmission (only to be use in an emergency) Ondebreek gesprek (alleenlik in tye van nood)
Disregard	Kanseleer	This transmission has been made in error – ignore Kanselleer uitsending
EMERGENCY EMERGENCY	Dringend, Drinend	Only to be used when there is 'grave or imminent danger to life'. Immediate assistance is required. Mag net gebruik word in uiterste noodgevalle, onmiddellike hulp word benodig.
I spell	Ek spel	Next word will be spelt out using the phonetic alphabet. Woord word gespel in fonetiese alfabet.

I say again	Ek se weer	I am repeating my transmission or portion requested. Ek Herhaal my boodskap of gedeelte weer versoek.
Out /clear	Uit	End of conversation do not expect a reply. Einde van gesprek , verwag nie 'n antwoord.
Over	Oor	It is the end of my message, you can go ahead. Dit is die einde van my boodskap, jy kan voortgaan.
Copy	So ontvang	Message was received and understood. Can be used with the words over or out. Boodskap was ontvang en is verstaan. Kan gebruik word met woorde oor en uit.
Say again	Herhaal	Repeat all of your last transmission. Herhaal jou hele boodskap.
Say all after	Herhaal na	Repeat all after a certain word or key phrase. Herhaal jou boodskap na 'n sekere woord of fase.
Say all before	Herhaal voor	Repeat all before a certain word or key phrase. Herhaal jou boodskap voor 'n sekere woord of fase
Standby	Staan by	Wait for a short period and I will get back to you. Wag vir 'n rukkie en ek sal terug kom na jou.
Correction	Korreksie	Indicates an error has been made and the message will be repeated from the last correctly transmitted word. Fout was gemaak en boodskap sal uitgesaai word met die korrekte inligting laaste ontvang.
Wrong	Verkeerd	Last transmission was incorrect. Laaste transmissie is verkeerd.
Radio Check	Radio toets	To verify readability. Toets vir uitsending.
Relay	Herly	Used to relay a message to another station or when a station cannot respond in person. Boodskap word oorgedra van een radio stasie na 'n ander.
Sitrep	"Sitrap"	Report of the situation/scene Verslag van situasie /toneel.
Acknowledge	Bevestig	Confirm that you have received my message and will comply (WILCO) Bevestig dat ek die boodskap ontvang het en sal nakom,("WILCO")

10. RADIO TOETS / RADIO TEST

1	ONLEESBAAR/KAN GLAD NIE HOOR NIE	MESSAGE TOTALLY UNREADABLE
2	BOODSKAP HET BAIE STEURINGS, SLEGS ENKELE WOORDE KAN GEHOOR WORD. AS WOORDE BYMEKAAR GESIT WORD IS BOODSKAP NIE DUIDELIK.	MESSAGE IS BROKEN, ONLY SOME WORDS ARE HEARD. THE WORDS PUT TOGETHER ARE UNINTELLIGIBLE.
3	SWAK SEIN, MOEILIK OM TE HOOR MAAR AS JY MOOI LUISTER KAN JY DIE	WEAK SIGNAL, DIFFICULT TO READ, HOWEVER WITH CAREFULLY

	BOODSKAP UIT MAAK NIE KONSTANT NIE	LISTENING, THE MESSAGE CAN BE UNDERSTOOD
4	LEESBAAR/KAN HOOR WAT GESÊ WORD MAAR NIE PERFEK NIE.	READABLE, THE MESSAGE CAN BE UNDERSTOOD WITH DIFFICULTY, BUT IS NOT PERFECTLY FREE OF STATIC / NOISE
5	HELDER. GEEN GERAAS OF KRAP.	PERFECT READABLE. LOUD AND CLEAR, NO BACK GROUND NOISE OR STATIC

Dit gebeur soms dat wanneer daar oor 'n lang afstand gekommunikeer word dat die ontvangs nie goed is nie of geen ontvangs het nie. U kan dan vir beheer vra om U boodskap te herlei, of U kan van posisie verander vir beter sein.

11. RADIO INROEPE / RADIO CALL IN

Radio inroep word gedoen van Maandae tot Donderdae om 19:30. Alle lede gaan ingeroep word. Die doel van inroep is om radios te toets asook om U stemme te leer ken vir tye van nood. So dit is baie belangrik dat U die inroep antwoord.

Radio call in is from Monday till Thursday from 19:30. All the members will be called in. The purpose of the call in is to test the radios and also to learn the member's voices so that we can recognise it during emergency times. So it is important to answer during call in.

12. AFKONDIGINGS EN BOODSKAPPE / PROCLAIM AND MESSAGES

Dit kan ten enige tyd gedoen word wanneer van toepassing is op die gemeenskap en moet deur **beheer** gewerk word.

Tydens radio inroep is die lede welkom om advertensies te plaas en navrae te doen.

This can be done any time when it is applicable to the members and the community but you must work through **Control**

13. WIE MAG DIE RADIO GEBRUIK / WHO MAY USE THE RADIO

Enige volwasse persoon wat 'n lid is van PNRA is en wat die "Radio Code of Conduct" geteken het. Indien die lid se familie nie lid is nie en daar is 'n noodgeval mag hulle die radio gebruik. Kinders behoort van kleins af opgelei te word in die gebruik van die radio, sodat hulle ook in tye van nood kan hulp inroep.

Any adult who is a member of PNRA and who signed the "Radio Code of Conduct". When the member's family are not members but there is an emergency situation they are allowed to use the radio. Children must be trained from an early stage to use the radio so that they would know what to do in an emergency time.

14. VEILIGHEID / SAFETY

U word versoek om asseblief nie op die radio enige persoonlike inligting te gee nie, ons weet nie wie luister na ons gesprekke nie.

Persoonlik word bedoel:

- Ek is vrou alleen, die honde blaf verskriklik kan julle asseblief by my huis kom ry, my adres is 334 Papenvoeg straat.
- Ek is vir die week weg, sal julle asseblief by my huis ry, my adres is 334 Papenvoeg straat.

Indien julle sulke boodskappe het skakel die noodfoon of bestuurslede en gee die inligting deur.

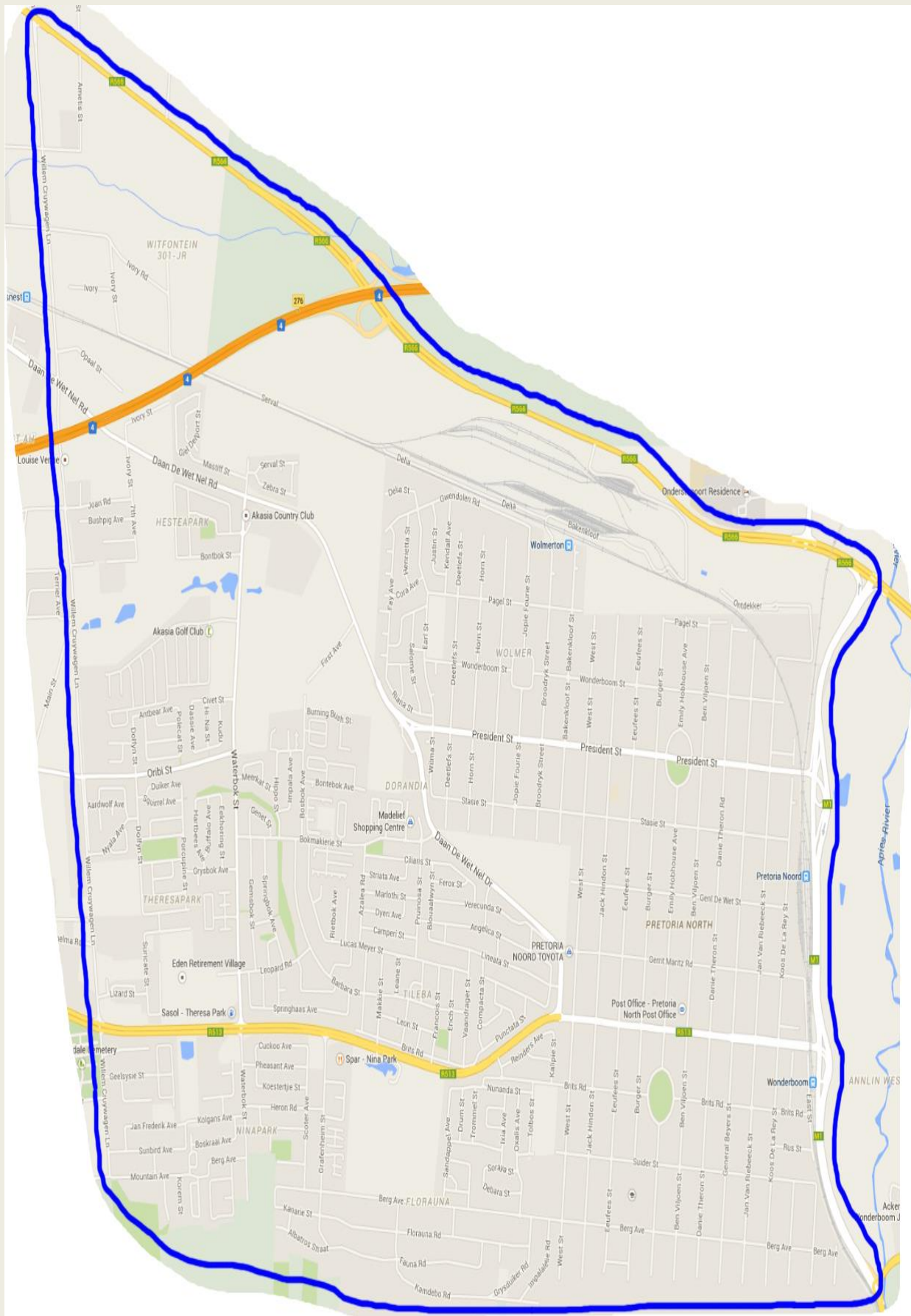
We urge you not to give any personal information over the radio, we don't know who will be listening in on the radio.

Personal mean as follow:

- I am a women on my own, the dogs are barking. Will you please make a turn at my home, my address is 334 Papenvoeg Street.
- I will be away for the week, will you please make turns at my address, 334 Papenvoeg Street.

If you do want to request this type of assistance please contact the emergency number or one of the management members.

15. GRENSE VAN PRETORIA – NOORD / BORDERS OF PRETORIA NORTH



16. BELANGRIKKE TELFOON NOMMERS / IMPORTANT NUMBERS

Raadslid		Marnette Sutherland	082 786 3385	marnettes@tshwane.gov.za
Raadslid		Yolanda Duvenhage	061 702 0326	
AO Stoffel		Sector 1 manager	083 560 1295 / 083 297 8947	
AO Anton		Sector 2 manager	082 820 1644	
Polisie sektor 1 voertuig			071 675 6313 / 071 675 6312	
Polisie sektor 2 voertuig			071 675 6314 / 071 675 6315	
Pretoria – Noord SAPS			012 353 5600 / 5666 / 5667 / 5668	
Bevelvoerder Metro		Sr Sup Ester Mahlangu	083 308 2859	
Metro Pol beheer 1			012 358 9512	
Metro Pol beheer 2			012 521 8261	
Metro Pol beheer 3			012 542 7624	
K9 Sosh honde Eenheid			082 778 9340	
Krisis Sentrum		Carina Bam	071 243 3065	carina@rfsolutions.co.za
Wolmer Community Project			(012) 565 6332	wolmer@telkomsa.net / projek.wolmer@gmail.com
Life-med Beheerkamer			073 639 0270	
Brandweer			012 310 6300	
Elektrisiteit	(sms power an acc nr or prepaid nr)		082 612 0333 / 012 358 999	www.tshwane.gov.za
Waterlekke			012 358 2111 / 080 111 1556	